ICDE/Tec de Monterrey International Conference of Distance Education 2007, Toluca, Mexico

# Distance Education in a Knowledge-Based Society

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Definition and growth of e-learning

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### **Agenda**

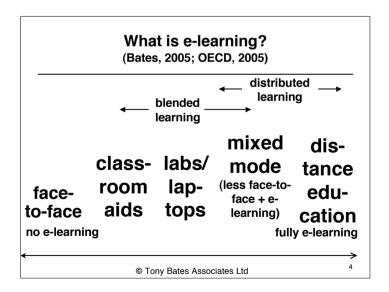
Knowledge-based societies and ICTs/e-learning

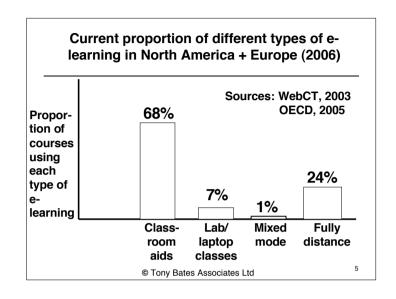
**Drivers of change** 

- economic
- pedagogical
- · technological

Implications for distance education in Latin America

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### **Growth of online distance learning**

AACC, 2006 (two-year colleges), USA:

- 24% students in online courses;15% increase each year since 2000
- · mainly local students
- generally accepted by instructors: pragmatics not principle
- mandatory for some students

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# Drivers of change: economic

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### Different economies

Resource-based: agricultural, mining, fishing: land/sea-based, local

Industrial: manufacturing: urban, factories, hierarchical, economies of scale, specialist skills

Knowledge-based: financial, biotechnology, ICTs, telecoms, entertainment: 'virtual', global, networked, multi-skilled

All three economies in parallel

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### The shift to knowledge-based societies

Industrial economies: mass employment: labour major cost

High wage industrial economies cannot compete with low wage economies (outsourcing)

Knowledge-based economies: based on intellectual capital: high level of education, higher wages

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### Skills of knowledge-based workers

- · problem solving, critical thinking
- · communication skills
- · computing/Internet skills
- independent learners
- entrepreneurial, initiative
- flexibility
- team-work/networking
   AS WELL AS subject expertise

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# Shifting economy % share of Canadian industrial employment Services Goods 1987 1990 1995 2000 2005 Source: Globe and Mail, 27 April 2006, B9 © Tony Bates Associates Ltd

### Economics, lifelong learning and elearning

Those in workforce: lifelong learners Knowledge-based industries need lifelong learners

How will education system serve these learners:

- older with families
- · working full-time
- · who can't get to campus easily?

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### **New programs for lifelong learners**

Modules, certificates, industry accreditation

Inter-disciplinary, 'topic-based'
New knowledge since they graduated
Flexibly delivered:

- Part-time (evenings/weekends/half-days)
- Blended (campus + online)
- Fully distant (home or workplace)

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# Drivers of change: pedagogical

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# Changing views of learning (epistemology)

How we know what is true, e.g.: Darwin vs Church

Objectivist: truth exists outside the human mind: scientific laws that describe an unchanging reality

Constructivist: all knowledge is constructed by humans: science is what scientists generally agree; knowledge is relative and personal

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### Impact on educational practice

### **Objectivist:**

- a body of knowledge to be learned, defined by experts
- knowledge transmission by experts
- comprehension, memory, rote learning
- authoritative, correct, organized, clear, not to be questioned
- · 'right' answers; efficient reasoning

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### Impact on educational practice

### **Constructivist:**

- observe, compare, question, reflect, discuss, assimilate, e.g. heat
- reflective, social and personal
- questions, problems, discussion, argument: learners more equal
- quality of argument/thinking assessed

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# Drivers of change: technology

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### Why the shift?

Knowledge explosion: too much to learn by heart: smarter rather than more

Skills required in knowledge-based businesses (and in life):

 critical thinking, creative thinking, problem-solving, communication, use of ICTs

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### Online learning 1995-2006

Main driver: Internet + learning platforms:

- WebCT, Blackboard, Moodle, Virtual Campus
- integration of teaching and administration
- proprietal vs open-source
- · institution/teacher-focused

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# Changing students: digital natives (Prensky, 2005)



Under 25 years of age: brought up with technology: computers, mobile phones

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New technologies: 2005 -

user-created content: blogs, YouTube social networking: MySpace

mobile learning: phones, MP3s

virtual worlds: Second Life

emerging publication: wikis, e-Portfolios

multi-player games: Lord of the Rings

simulations: MyPhysicsLab.com synchronous: Skype, Elluminate

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### **Educational implications of Web 2.0**

### Learners:

- have powerful tools
- · can create/add/adapt content
- can create personal learning environments

**Power shift from instructors to learners** 

'Open' access, content, services, sources

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### Web 2.0 and learner control **Objectivist** Constructivist E-portfolios **Essays** Tests MySpace **LMSs RSS Portals** Books (e.g.Moodle) flikr Discussion Wikis Blogs forums Second Non-Credit life credit Research Learner control **Teacher control** © Tony Bates Associates Ltd

### The rationale for e-learning

E-learning supports the development of skills needed in knowledge-based societies, e.g. how to seek, organize, analyse and apply information

Using technology for learning prepares students for knowledge-based work E-learning is particularly good for lifelong learning

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# Implications for distance education in Latin America

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### Implications for distance education

Cheap, low-cost, universal access to the Internet is essential for a knowledge-based society

THIS DOES NOT EXIST YET IN MOST LATIN AMERICAN COUNTRIES

In Mexico, telcom costs are 20-100 x Canada; no internal competition Not possible to compete with other countries in knowledge economy

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# The role of technology in distance education

Key issue: do the students have access to the Internet?

- in developed economies and for the middle class: yes, but not for poor
- so the mass media of print and broadcasting are still important for many groups in Latin America

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# E-learning, education and the economy in Latin America

E-learning = education for an elite in Latin America, but essential for knowledge economy

E-learning is less relevant for industrial or agricultural economies

What is the target group? What is the student profile?

Is e-learning what you need?

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# Mass distance education or online learning?

The costs of e-learning are different from the the costs of mass DE: economies of scope, not scale

Print + TV DE	Online learning
High access	Low access
Lower quality	Higher quality
Lower cost	Higher cost

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### **Possible strategies**

### Market differentiation:

- · open access: rural and poor
  - print + face-to-face
  - no option based on Internet

### **Knowledge workers:**

- middle class and urban
- totally online or mixed mode

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### Possible strategies (2)

- low-cost access via print/TV/radio (undergraduate?): open universities
- education for lifelong learners/ knowledge-based workers via Internet (graduate?): campus + OUs
- Long-term: cheap universal access to the Internet + online learning for all DE

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### **Further information**

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